

Welcome to In the Pipeline - Autumn 2014 edition

We enter Autumn with the exciting news that we've again received a Silver Award for health and safety from RoSPA.

Read how we're pushing service forward again with our new Southern Business Centre, our DDA work in producing key documents in Braille and large type, and sponsoring the High Speed 2 Northern Hub event in Manchester.

And hear how we're yet again up for another award - this time the prestigious New Civil Engineer International Tunnelling and Underground Space award.

Nick Harris, CEO



New move creates centre of excellence in south

We're moving key personnel to a new southern hub that will drive customer service throughout the UKDN Waterflow business.

[Read More...](#)

UKDN Waterflow sponsors High Speed 2 Northern Hub event



The High Speed 2 Northern Hub Dinner in Manchester is being sponsored by UKDN Waterflow. Will you be there?

[More about High Speed 2...](#)



Braille and large print key to DDA commitment from us

Read how we are building for success with some strategic new appointments for the business.

[Why is DDA important?](#)

Contact numbers have changed. Make sure you're ringing the right number



To comply with new telephone legislation on 0844 numbers we've changed our contact number.

Commercial & Industrial enquiries:
03443 262348

Rail & WaSC enquiries:
01753 810999

Alternatively you can
Email us

RoSPA Silver award demonstrates our commitment to health and safety

We take health and safety seriously. Read how a silver award complements the other awards we've won this year.

[Read More...](#)



What do we do? UKDN Waterflow bitesize



Prestigious NCE award up for grabs - and we're a finalist

UKDN Waterflow has been shortlisted for a prestigious international tunnelling award.

[What innovation did we show?](#)

What customers are saying about the service received from us

"Hard-working good lads"

"Easy to work with, cleaned up after work"

"We just wanted to say that the service that has been provided has been outstanding "

"Your engineers have just left and they did a fantastic job. Polite and courteous"

"From the start UKDN Waterflow were very understanding and made, what for me was a worrying issue, very straight forward. I feel you took the stress out the situation. Thank you."

"Kind, well mannered and courteous, thank you."

"Excellent. Never stopped working. Many thanks."

"Danny & Alex : doing the most fantastic job, soo good and a pleasure to have around."

"Excellent service we are really happy."

"Clean and tidy in work health and safety. Observed when offsite, very pleased with job."

"Very happy with the service. Helpful and friendly and informative. Thanks very much."

[More customer service comments](#)

