



#### Hi Gary

## Welcome to In the Pipeline - Summer 2014 edition

Welcome to the Summer 2014 edition of In the Pipeline. By sharing our successes, future developments and innovations, you'll understand how we're committed to delivering a better service to you.

UKDN Waterflow are now one of 200 companies globally to have received greenhouse gas accreditation from CEMARS, demonstrating our carbon leadership. We continue to set the highest standards.

And with recent awards success for both innovative project management and health and safety, and new appointments that strengthen our top team, we can help you to achieve superb cost effective results for any issues in the last half of the year.



Nick Nick Harris, CEO



#### **Mutant super rats**

Hordes of brown rats are on the increase following the storms earlier in the year.

Don't let them affect your business.

### What's the solution?

## Proactive maintenance is key to a Facilities Managers success

According to the Royal Institute of Chartered Surveyors, Facilities Managers need to be more visible and transparent to customers and others linked to the organisation.



## How does proactive maintenance help?



### New additions to top team

Read how we are building for success with some strategic new appointments for the business.

Find out who's joined us

#### International Safety awards shows our commitment

Our commitment to safe working onsite was rewarded again with an International Safety Award from the British Safety Council.





# Why safety on site is so important



## Ham sewer projects scoops major industry award

UKDN Waterflow's Ham sewer project was named best of the best at the United Kingdom Society for Trenchless Technology (UKSTT) 2014 awards

Read how we innovate at UKDN Waterflow

#### Here to help

We'll work with you to provide a nononsense practical solution that delivers the result you're after.

Commercial & Industrial enquiries:

0844 326 2348

Rail & WaSC enquiries:

01753 810999

Alternatively you can

Email us

### **Quick Links**

Islington Council choose UKDN Waterflow

Carbon footprint squeezed with new low emission van

New Jet Vac supports on-going UKDN Waterflow growth

CEMARS global awards shows commitment to the environment

# Find out more about us



View our brochure, detailing the breadth of our experience, and

expertise.

# What customers are saying about the service received from us

"Fantastic service engineer was a brilliant guy and great work ethic, prompt service from beginning to end, well done to all UKDN Waterflow staff, couldn't of asked for a better service."

"Engineer arrived promptly this morning as arranged and that he was excellent and obviously very experienced at his job."

"They done the job very well and i am happy with them."

"Engineer was excellent, he found fault that no one else could, he was clean tidy and explained everything."

"UKDN Waterflows services to me has always been 1st class"

"All done thank you very much. Can I congratulate your staff on their excellent reinstatement work to the front drive after they had finished with the pipework."

"Excellent service hard workers. Recommend them. Many thanks"

"Good guys."

"Listened, considered you as a person, excellent job, listened to and worked with me, work is excellent in every way, found him experienced, knowledgeable, well skilled and recommend him."

# More customer service comments

